

### BUSINESS COMPANY PROFILE

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### ABOUT COMPANY

NBFM GROUP is a newcomer to the region, supported by professionals with extensive experience in the UAE. Since 2005, we have accumulated significant expertise in facility management, successfully handling numerous projects worldwide. Our entrepreneurs have engaged with diverse clients across various sectors, managing their contracts with dedicated teams, personnel, and resources. We have successfully executed and delivered major contracts in telecom, supply chain, retail outlets, and infrastructure.





## COMPANY HISTORY

NBFM GROUP is a prominent facility management services company headquartered in Hor AI Anz, Dubai, UAE. The company has a presence throughout the UAE, with an ever-growing employee strength of over 250+. NBFM GROUP offers a broad range of services across the UAE, including security services, delivery services, and facility management services.

The company has been aggressively adopting innovative strategies to strengthen its global market footprint. The management is expected to consolidate the company's position, thriving on innovation and making it a formidable presence worldwide.



# OUR VISION & MISSION

#### VISION

To be recognized as a leading professional Facility Management service provider that adds tangible value and actively contributes to the core business and grow the company into a MNC FM by the retention of client relationships & services.

#### MISSION

Being the best Integrated Facility Management solutions partner to our clients by providing an outstanding service built on excellence, expertise, integrity and safety standards, Our clients vision becomes our mission.



### GUIDING PRINCIPLES

This vision of excellence and our ongoing mission will be achieved through the following set of guiding principles:

**Service and Quality**: Our company's success will be built upon the cornerstones of dedicated service and exceptional quality.

**Customer Focus**: Our customers' needs and expectations are key to serving our clients' requirements. Najmat Al-Buraq's customer-centric approach ensures the overall success of our business by prioritizing customer satisfaction.

**Leadership and Teamwork**: Our team is strengthened and performs exceptionally through strong leadership at all levels within Najmat Al-Buraq, supported by effective teamwork programs across all boundaries for excellent service delivery.

**Learning and Change**: The Najmat Al-Buraq management team recognizes the need to continuously develop an organizational culture that supports and promotes the concepts of continuous learning and progressive change.



### GUIDING PRINCIPLES

**Pride and Commitment:** Najmat Al-Buraq's mission in Facilities Management embodies the pride of its corporate branding and the commitments of its expert team. The combination of business expertise and a multi-skilled team epitomizes our pride and commitment to delivering quality service to clients.

**Provide Quality:** We offer facility management services based on international standards and guidelines. We work with clients and stakeholders to reduce operational costs through effective programs that extend the useful life of buildings and assets without compromising safety, security, health, or service quality. We continue to maximize the lifespan of assets, systems, and equipment through sustainable operations.

**Ensure Client Satisfaction:** We deliver comprehensive, quality facility management services through a structured and integrated business model.

**Leverage Experience:** We utilize the company's extensive experience to achieve economies of scale and maximize client satisfaction and return on investment.

## OUR COMPANIES







A.M MEDICAL EQUIPEMENT MANAGEMENT & OPERATION CO.

### OUR SERVICES





#### **FACILITIES MANAGEMENT SERVICES**

- HELPERS
- CLEANERS
- HOUSEKEEPING SERVICE
- OFFICE BOY
- PACKER SERVICES





#### **SECURITY SERVICES**

- SECURITY GUARDS(MALE/FEMALES)
- CCTV OPERATORS
- SECURITY SUPERVISOR
- SUPERVISOR EVENTS
- EVENTS GUARDS
- LIFE GUARDS





#### **SECURITY AND LIFEGUARDS SERVICES**

WE PROTECT YOUR HOME, BUSINESS, OR PROPERTY FROM UNWANTED INTRUSION WITH A COMPREHENSIVE RANGE OF SECURITY SOLUTIONS. OUR SERVICES INCLUDE TRAINED SECURITY GUARDS, ACCESS CONTROL TECHNOLOGIES, CAMERAS, AND ALARM SYSTEMS. OUR SECURITY GUARDS, TRAINED BY SIRA OR WITH MILITARY/POLICE BACKGROUNDS, ARE CLEARED BY LAW ENFORCEMENT AUTHORITIES AND SKILLED IN FIRST AID, FIREFIGHTING, CCTV/DVR OPERATIONS, AND OTHER SECURITY BASICS. QRS SECURITY SERVICES ARE AVAILABLE 24/7, INCLUDING EMERGENCY ASSISTANCE.

WHETHER AT THE BEACH OR BY THE POOL, YOU WILL BE SAFE AND SECURE WITH OUR LIFEGUARDS. CERTIFIED BY DUBAI MUNICIPALITY'S PUBLIC HEALTH AND SAFETY DEPARTMENT, THEY ARE QUALIFIED IN LIFE-SAVING AND FIRST AID. OUR LIFEGUARDS ARE TRAINED TO PREVENT INCIDENTS AND RESPOND IMMEDIATELY IN EMERGENCIES. WHILE MUCH OF THEIR JOB IS PREVENTIVE, WE ENSURE THAT OUR LIFEGUARDS ARE PHYSICALLY FIT AND MOTIVATED. SAFE EYES SECURITY SERVICES LIFEGUARDS UNDERSTAND THE SERIOUSNESS OF THEIR JOB, WHICH REQUIRES CONSTANT ALERTNESS AND DEDICATION.





#### **CLEANERS/HELPERS SERVICES**

WE OFFER COMPREHENSIVE RESIDENTIAL, COMMERCIAL, AND RETAIL CLEANING SERVICES AT VERY FAIR RATES. OUR TRAINED, PROFESSIONAL, AND TRUSTWORTHY STAFF PROVIDES THE HIGHEST STANDARDS OF CLEANLINESS AND IS METICULOUS IN THEIR WORK. OUR SERVICES INCLUDE LAUNDRY AND CAR WASHING AS WELL. WE CAN SCHEDULE CUSTOM-DESIGNED SERVICES TAILORED TO MEET CLIENTS' REQUIREMENTS AND BUDGETS. A FULL RANGE OF CLEANING SERVICES IS AVAILABLE SEVEN DAYS A WEEK, WITH FLEXIBLE HOURS DURING OR AFTER OFFICE HOURS, DEPENDING ON YOUR CONVENIENCE.

A HELPER MAY BE RESPONSIBLE FOR A WIDE RANGE OF TASKS, INCLUDING CLEANING, ORGANIZING, ASSISTING WITH DAILY ACTIVITIES, PROVIDING EMOTIONAL SUPPORT, AND HELPING WITH PHYSICAL THERAPY EXERCISES. IT IS ESSENTIAL TO LIST THE JOB RESPONSIBILITIES IN DETAIL IN THE JOB POSTING TO ENSURE CANDIDATES UNDERSTAND WHAT THE POSITION REQUIRES.





#### TECHNICAL AND MECHANICAL (MEP) SERVICES

- Kitchens Installation
- Villas/Apartments Residential and commercial Civil & MEP
  Maintenance
- Electromechanical Equipment Installation and Maintenance
- Plumbing & Sanitary Contracting
- Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance





#### (MEP) TECHNICAL AND MECHANICAL SERVICES

- Kitchens Installation
- Electromechanical Equipment Installation and Maintenance
- Plumbing & Sanitary Contracting
- Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance

Our team of dedicated experts in the electrical and mechanical industries guarantees functionality, security, and quality. We are committed to meeting conditions and achieving client satisfaction to enhance the performance of your facilities. Avail of our electrical manpower labor supply services, available for both short-term and long-term engagements, to experience unparalleled professional support tailored to your needs.



# GET IN TOUCH



We meet end to end solutions to meet dynamic business requirements and costeffective solutions for third party services

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